

EPOS

# IMPACT D Series

With premium audio performance and powerful wireless reach, your journey towards wireless freedom starts here. Keep desks tidy with a streamlined design ideal for hotdesking when agents need plug and play functionality at every workstation.



We are rebranding from EPOS | SENNHEISER to EPOS branding on our products.  
During the transition period the same product may exist in both versions

AVAYA DevConnect  
Tested

Alcatel Lucent  
Enterprise

# Key Features

## Connect simply to one device

Plug and play with  
single connectivity  
to either desk phone  
or softphone/PC

## Ensure tidy desk ideal for hotdesking

With a streamlined functional  
design, wireless headset  
and one base station serving  
all wearing styles

## Ensure premium audio for clear calls

With EPOS Voice™  
and noise-cancelling  
microphone for natural,  
clear conversations

## Choose your wearing style

Lightweight comfortable  
headsets to suit your preference,  
headband, ear hook optional  
neckband and binaural headset

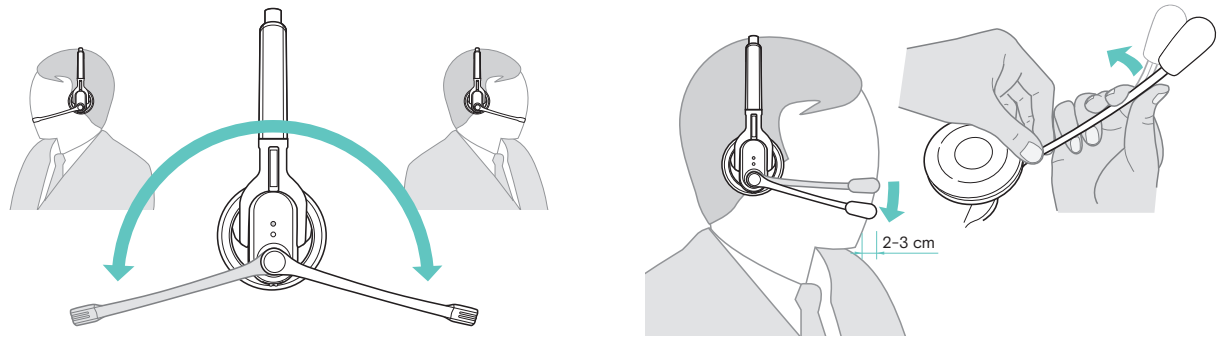
## Move freely with powerful wireless reach

Up to 55 m in typical offices,  
up to 180 m line of sight,  
and up to 12 hours talk time

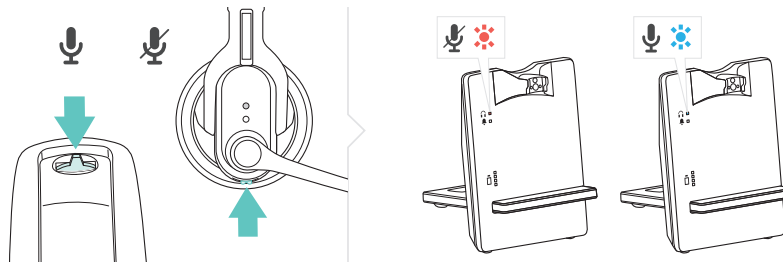
# What's in the Box



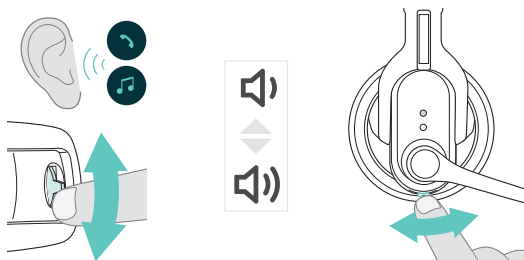
# How to Use the IMPACT D



## Mute/unmute



## Adjusting the volume



# Additional benefits & features

**Enjoy one-touch call management**

To answer/end\* calls, mute microphone and control volume

**Keep your desk tidy**

With built-in cable management

**Protect your hearing**

From acoustic shock with EPOS ActiveGard® technology

**Stay mobile with fast charging**

50% battery charges in just 20 minutes

**See talk time available**

Shown via status indicators on the base station

**Complementary software**

Simple Device management with EPOS software solutions

**Get convenient phone conferencing**

Up to four headsets per call and simple hot desking

**Benefit from secure base station**

With solid metal plate for stability

Product data

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General

Wearing style	Headband – single-sided or double-sided and ear hook. Neckband available as accessory*
Headset weight	<b>D 10 HS II:</b> With ear hook: 22 g / 0.78 oz / 0.049 lbs With headband: 50 g / 1.76 oz / 0.11 lbs <b>D 30 HS:</b> 85 g / 3.00 oz / 0.19 lbs
Connectivity	Deskphone, Softphone/PC, single device connectivity
Warranty	2 years

Audio

Speaker frequency response	150 Hz – 6.8 kHz (Wideband) 300 Hz – 3.5 kHz (Narrowband)
Microphone type	<b>IMPACT D 10 II:</b> Noise-cancelling microphone <b>IMPACT D 30:</b> Ultra Noise-cancelling microphone
Microphone frequency response	150 Hz – 6.8 kHz (Wideband) 300 Hz – 3.5 kHz (Narrowband)
Noise cancellation	Noise-cancelling or ultra noise-cancelling microphone

\* Answer/end call requires EHS cable for desk phone and EPOS software for certain softphones

# Product data

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Technical

Charging time	1 hour
Standby time	Up to 100 hours
Battery time	Up to 8 hours (Wideband Mode) Up to 12 hours (Narrowband Mode)
Range	Line of sight: 180 m / 590 ft Typical office building: 55 m / 180 ft

# Product data

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## Content of delivery

What's in the box

<b>D 10 USB ML II</b>
Headset, base station, USB cable, headband (detachable), bendable ear hook (mounted on headset), quick guide, safety guide
<b>D 10 PHONE II</b>
Headset, base station, power supply, audio phone cable, headband (detachable), bendable ear hook (mounted on headset), quick guide, safety guide
<b>D 30 USB ML</b>
Headset, base station, USB cable, headband (detachable), quick guide, safety guide
<b>D 30 PHONE</b>
Headset, base station, power supply, audio phone cable, headband (detachable), quick guide, safety guide

## Software

EPOS devices can be managed with following Software solutions:

EPOS Connect

Conduct firmware updates and configure headsets for personal audio preferences. EPOS Connect works for Windows, Mac® and VDI/Thin client environments: [eposaudio.com/software-epos-connect](https://eposaudio.com/software-epos-connect)

EPOS Manager

Manage, update and configure EPOS audio devices from any location  
- for both cloud and on-premises solutions: [eposaudio.com/software-epos-manager](https://eposaudio.com/software-epos-manager)



Product data

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Product	Connects to	EAN code	UPC code
<b>IMPACT D 10 Phone II - EU</b> Art. no. 1000994 Single Sided Wireless DECT System	Deskphone	57 14708 00796 8	8 40064 40796 0
<b>IMPACT D 10 Phone II - UK</b> Art. no. 1000995 Single Sided Wireless DECT System	Deskphone	57 14708 00797 5	8 40064 40797 7
<b>IMPACT D 10 Phone II - US</b> Art. no. 1000996 Single Sided Wireless DECT System	Deskphone	57 14708 00798 2	8 40064 40798 4
<b>IMPACT D 10 Phone II - AUS</b> Art. no. 1000997 Single Sided Wireless DECT System	Deskphone	57 14708 00799 9	8 40064 40799 1
<b>IMPACT D 10 USB ML II - EU</b> Art. no. 1000998 Single Sided Wireless DECT System. UC optimized.	PC/Softphone	57 14708 00800 2	8 40064 40800 4
<b>IMPACT D 10 USB ML II - US</b> Art. no. 1000999 Single Sided Wireless DECT System. UC optimized.	PC/Softphone	57 14708 00801 9	8 40064 40801 1
<b>IMPACT D 10 USB ML II - AUS</b> Art. no. 1001000 Single Sided Wireless DECT System. UC optimized.	PC/Softphone	57 14708 00802 6	8 40064 40802 8

Product data

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Product	Connects to	EAN code	UPC code
<b>IMPACT D 30 Phone - EU</b> Art. no. 1000987 Double Sided Wireless DECT System	Deskphone	57 14708 00789 0	8 40064 40789 2
<b>IMPACT D 30 Phone - UK</b> Art. no. 1000988 Double Sided Wireless DECT System	Deskphone	57 14708 00790 6	8 40064 40790 8
<b>IMPACT D 30 Phone - US</b> Art. no. 1000989 Double Sided Wireless DECT System	Deskphone	57 14708 00791 3	8 40064 40791 5
<b>IMPACT D 30 Phone - AUS</b> Art. no. 1000990 Double Sided Wireless DECT System	Deskphone	57 14708 00792 0	8 40064 40792 2
<b>IMPACT D 30 USB ML - EU</b> Art. no. 1000991 Double Sided Wireless DECT System. UC optimized.	PC/Softphone	57 14708 00793 7	8 40064 40793 9
<b>IMPACT D 30 USB ML - US</b> Art. no. 1000992 Double Sided Wireless DECT System. UC optimized.	PC/Softphone	57 14708 00794 4	8 40064 40794 6
<b>IMPACT D 30 USB ML - AUS</b> Art. no. 1000993 Double Sided Wireless DECT System. UC optimized.	PC/Softphone	57 14708 00795 1	8 40064 40795 3

# Spare parts

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Product	Art. no.	Description	EAN code	UPC code
DW 30 HS	1000511	A headset only solution without base station including double-sided headset and nameplate.	57 1470800312 0	8 4006440312 2
UNI PS EU 01	1000703	Power supply for MCH 7. Suitable for IMPACT DW Series and IMPACT D 10 Phone.	57 1470800504 9	8 4006440504 1
USB cable - DW	1000708	USB-A to micro USB cable for wireless IMPACT SDW 5000, DW, SD and D 10 headset Series.	57 1470800509 4	8 4006440509 6
Spare Mic foam, DW20/30	1000710	Microphone Pop Screen (10X).	57 1470800511 7	8 4006440511 9
DW BATT 03	1000726	Rechargeable battery suitable for IMPACT DW Series, SD Series and MB Pro Series headsets.	57 1470800527 8	8 4006440527 0
HZP 29 DW 20+30	1000727	Leatherette ear pads (1 pair) incl. click ring suitable for: IMPACT DW Pro 1 headsets, DW Pro 2 headsets, SD Pro 1 headsets, SD Pro 2 headsets, D 30 headsets and the MB Pro Series headsets.	57 1470800528 5	8 4006440528 7
MCH 7	1000739	Power supply for MCH 7. Suitable for IMPACT 5000, DW Series, SD Series and D 10 PHONE. MCH 7 is a multi-USB power source that can power 5 CH 10 or CH 30 USB headset chargers simultaneously. A power supply is required (not included with the MCH 7).	57 1470800540 7	8 4006440540 9
HPH 01	1000778	Soft cotton hygiene cover, 10 pcs. For use with leatherette ring ear pads or acoustic foam ear pads. Suitable for following series within the IMPACT line: SC 600, SC 200, SC 30/60, DW, SD, MB Pro and the CC and SH Series.	57 1470800579 7	8 4006440579 9
USB-A to USB-C	1000832	Adapter Cable USB-A To USB-C	57 1470800633 6	8 4006440633 8

# Appendix

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Additional product data

DECT	1.880 to 1.900 MHz (EU, UK, AUS) 1.920 to 1.930 MHz (US) - DECT 6.0
GAP compatible	Yes (headset)
Headset	Connects to base station/base set
Base station	IMPACT D 10 USB ML II/D 30 UB ML: Connects to UC IMPACT D 10 PHONE II/D 30 PHONE: Connects to deskphone
Headset auto link to base	Yes, can be activated on the base station
Temperature range	Operational: +5°C to 45°C / +41°F to +113°F Storage: -20°C to 70°C / -4°F to +158°F
Battery (Lithium Polymer)	Exchangeable for service (see User Manual)
EPOS ActiveGard® technology	Protects users against acoustic injury caused by sudden sound burst on the line
EU Noise at Work Limiter**	Enhanced audio protection preventing listening fatigue, average 85 dB over a workday. Activated by DIP switch, EPOS Connect and EPOS manager software

\*\* In compliance with EU Noise at Work legislation (Directive 2003/10/EC), that sets limits for two types of noise in the workplace: Acoustic burst and Sustained noise.