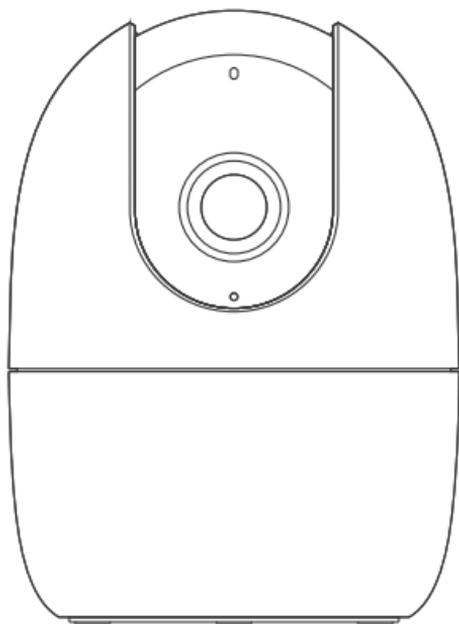




# Quick Start Guide

A1



EN

DE

ES

FR

IT

NL

PT



EN

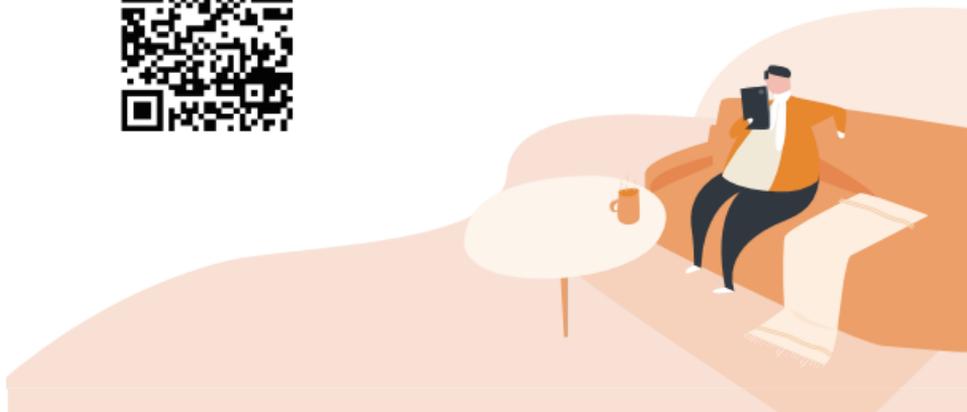
# Welcome

Thank you for choosing IMOUE.

We are devoted to providing you easy smart home products. If you have problems using the product, please contact our service team before returning your product.

Our service mail: [service.global@imoulife.com](mailto:service.global@imoulife.com)

Detailed installation instructions & videos, frequently asked questions can be found at: [imoulife.com/support/help](http://imoulife.com/support/help)  
Or scan this QR code to help page.



## Package content

EN



Camera x1



Power Cable x1



Power Adapter x1

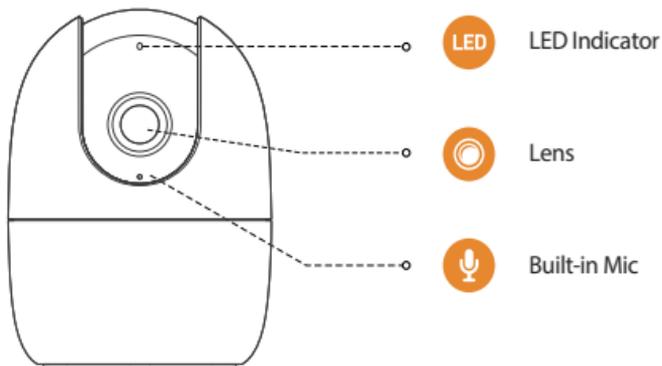


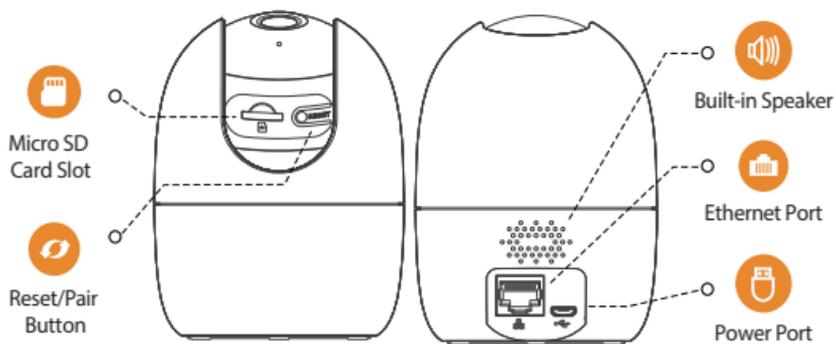
Positioning Map x1



Quick Start Guide x1

## Camera introduction





**Note:** Press and hold the reset button for 10 s to reset the camera.

**The pattern of the LED indicator is included in the following table.**

LED Status	Device Status
Off	<ul style="list-style-type: none"> <li>• Powered off/LED turned off</li> <li>• Rebooting after reset</li> </ul>
Red light on	<ul style="list-style-type: none"> <li>• Booting</li> <li>• Device malfunction</li> </ul>
Green light flashing	<ul style="list-style-type: none"> <li>• Waiting for network</li> </ul>
Green light on	<ul style="list-style-type: none"> <li>• Operating properly</li> </ul>
Red light flashing	<ul style="list-style-type: none"> <li>• Network connection failed</li> </ul>
Green and red light flashing alternately	<ul style="list-style-type: none"> <li>• Firmware updating</li> </ul>



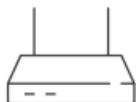
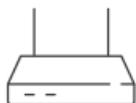
Imou Life

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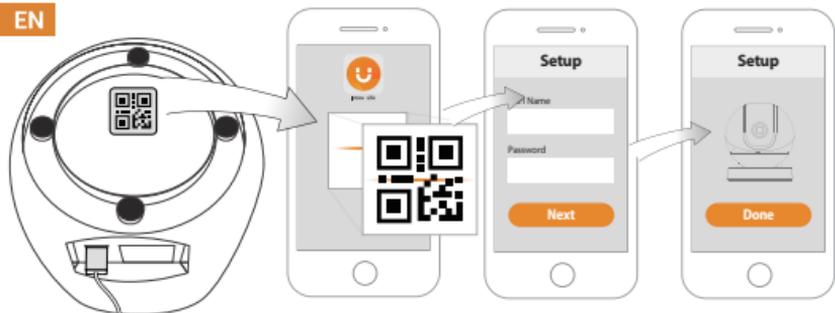


## Tips

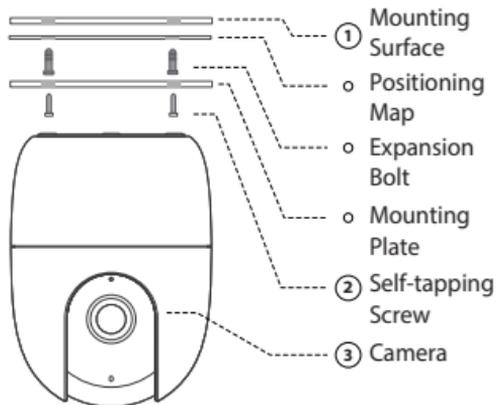


To ensure the best possible wireless performance, please make sure there are no obstacles and electromagnetic interference between the camera and router.

EN



### Ceiling Mounting (Optional)



## Troubleshooting

Problem	Solution
Cannot set up camera	<ul style="list-style-type: none"> <li>• Ensure your mobile device and the camera are within range of your Wi-Fi router.</li> <li>• Ensure the LED indicator on the camera is flashing green before beginning setup.</li> </ul>
The APP says "Failed to configure device network"	<ul style="list-style-type: none"> <li>• Reset your Camera and connect it again.</li> <li>• Some cameras only support 2.4GHz, while some routers have dual band, 2.4G/5G. Make sure you are connecting 2.4GHz only.</li> </ul>
The app says "Failed to bind"	<p>The camera is already connected to Wi-Fi, but the router is:</p> <ul style="list-style-type: none"> <li>• Not connected to Internet</li> <li>• Poor network status</li> <li>• The Wi-Fi signal is not stable due to obstacles or electronic interference</li> </ul>
No picture / signal	<ul style="list-style-type: none"> <li>• Ensure the LED indicator on the camera is flashing steady green. See 'LED Status' section for details if otherwise.</li> <li>• Ensure the camera is properly connected to power using the included USB power adapter.</li> <li>• Try repositioning the camera, router, or both to improve signal strength.</li> </ul>
Picture is not clear	<ul style="list-style-type: none"> <li>• Check the camera lens for dirt, dust, spider webs. Clean the lens with a soft, clean cloth.</li> <li>• Remove the vinyl cover on the camera lens.</li> </ul>
No audio	<ul style="list-style-type: none"> <li>• Ensure audio function on camera is turned on.</li> <li>• Ensure audio is turned up on viewing device.</li> </ul>
Human detection not working	<ul style="list-style-type: none"> <li>• Ensure you have enabled "Human Detection" in the Device Settings screen of the Imou LifeApp.</li> </ul>
Camera stuck downwards	<ul style="list-style-type: none"> <li>• Turn off Camera Shielding in Device Settings on the Imou Life app.</li> </ul>
Phone is not reading QR code	<ul style="list-style-type: none"> <li>• Clean the camera lens of your Smartphone</li> <li>• Ensure that there is enough light on the QR code</li> <li>• Don't hold the QR code too close to the camera</li> </ul>

**This product complies with the applicable CE marking directives and standards:**



- Low Voltage (LVD) Directive 2014/35/EU.
- Electromagnetic Compatibility (EMC) Directive 2014/30/EU.
- Restrictions of Hazardous Substances (RoHS) Directive 2011/65/EU and its amending Directive (EU) 2015/863.

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**CE-Electromagnetic Compatibility (EMC)**

This digital equipment is compliant with Class B according to EN 55032.

**CE-Safety**

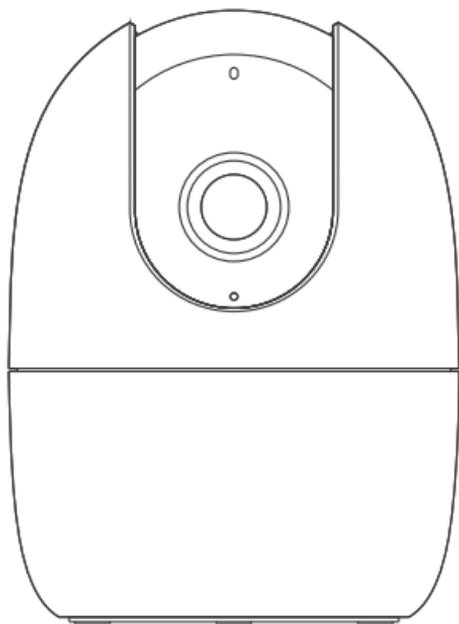
This product complies with IEC/EN/UL 60950-1 or IEC/EN/UL 62368-1, Safety of Information Technology Equipment.

**Declaration of Conformity CE  
(Only for the product has RF function)**

Hereby, Dahua Technology declares that the radio equipment is compliant with Radio Equipment Directive (RED) 2014/53/EU. The full text of the EU declaration of conformity is available at [www.imoulife.com/declaration-of-conformity](http://www.imoulife.com/declaration-of-conformity)

# Kurzanleitung

A1



## DE Willkommen

Vielen Dank, dass Sie sich für IMOUE entschieden haben. Wir sind bestrebt, einfachere Produkte für das intelligente Heim anzubieten. Wenn Sie Probleme bei der Verwendung des Produkts haben, wenden Sie sich bitte an unser Serviceteam.

Unsere Service-Mail lautet: [service.global@imoulife.com](mailto:service.global@imoulife.com)

Detaillierte Installationsanweisungen und Videos sowie häufig gestellte Fragen, bitte finden Sie unter:  
[imoulife.com/support/help](https://imoulife.com/support/help)  
Oder scannen Sie diesen QR-Code zur Hilfeseite.



## Packungsinhalt



Kamera x1



Stromkabel x1



Netzteil x1

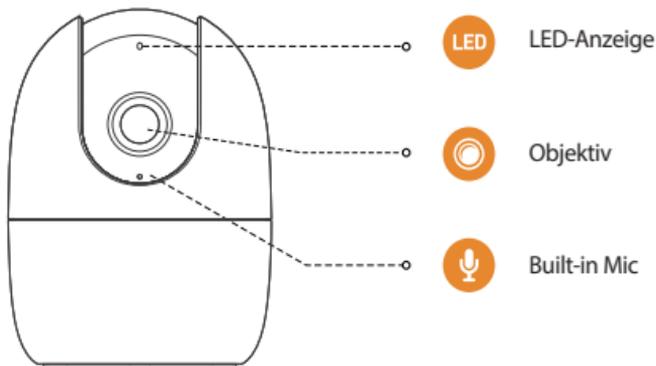


Bohrlochschaablone  
x1

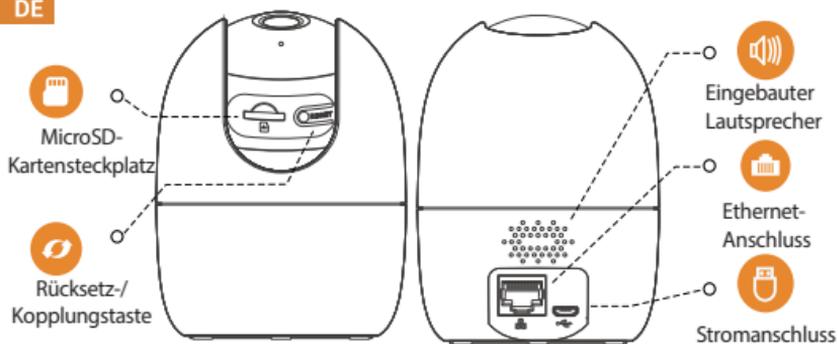


Kurzanleitung x1

## Einführung in die Kamera



DE

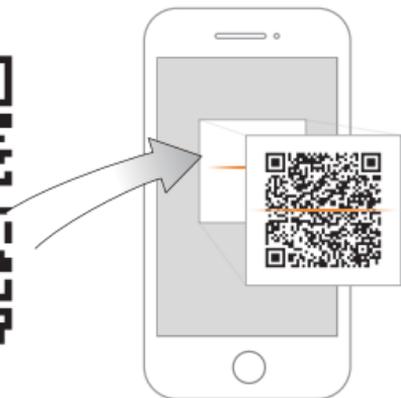


## Hinweis:

Halten Sie die Rücksetz-/Kopplungstaste 10 Sekunden lang gedrückt, um die Kamera zurückzusetzen.

## Das Muster der LED-Anzeigen ist in der folgenden Tabelle aufgeführt.

LED-Status/Gerätstatus	Device Status
AUS	<ul style="list-style-type: none"> <li>Abgeschaltet/LED Ausgeschaltet</li> <li>Gerät fährt nach Rücksetzung hoch</li> </ul>
Rote LED leuchtet	<ul style="list-style-type: none"> <li>Gerät fährt hoch</li> <li>Gerätестörung</li> </ul>
Grüne LED blinkt	<ul style="list-style-type: none"> <li>Warten auf</li> </ul>
Grüne LED leuchtet	<ul style="list-style-type: none"> <li>Ordnungsgemäßer Betrieb</li> </ul>
Rechte LED blinkt	<ul style="list-style-type: none"> <li>Netzwerkverbindung fehlgeschlagen</li> </ul>
Grüne und rote LED blinken abwechselnd	<ul style="list-style-type: none"> <li>Firmware-Update</li> </ul>



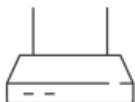
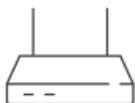
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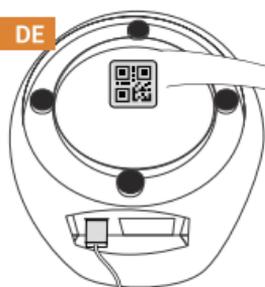


## Tips

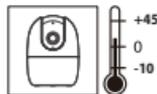
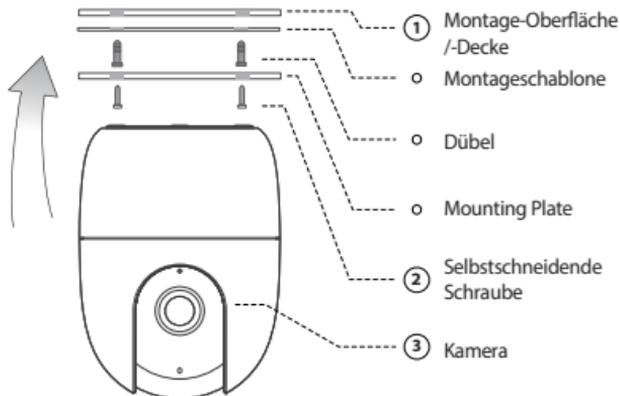


Um die bestmögliche Funkübertragung zu gewährleisten, stellen Sie sicher, dass zwischen Kamera und Router keine Hindernisse und elektromagnetische Störungen vorhanden sind.

DE



### Deckenmontage (optional)



DC  
5V2A

## Fehlerbehebung

DE

Problem	Lösungen
Kamera kann nicht eingerichtet werden	<ul style="list-style-type: none"><li>• Stellen Sie sicher, dass Ihr mobiles Gerät und die Kamera in Reichweite Ihres WLAN-Routers sind.</li><li>• Vergewissern Sie sich, dass die LED-Anzeige an der Kamera grün blinkt, bevor Sie mit der Einrichtung beginnen.</li></ul>
The app says "Failed to bind"	<p>camera is already connected to Wi-Fi, but the router is:</p> <ul style="list-style-type: none"><li>• Not connected to Internet</li><li>• Poor network status</li><li>• The Wi-Fi signal is not stable due to obstacles or electronic interference</li></ul>
No picture / signal	<ul style="list-style-type: none"><li>• Ensure the LED indicator on the camera is flashing steady green. See 'LED Status' section for details if otherwise.</li><li>• Ensure the camera is properly connected to power using the included USB power adapter.</li><li>• Try repositioning the camera, router, or both to improve signal strength.</li></ul>
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**CE-Safety**

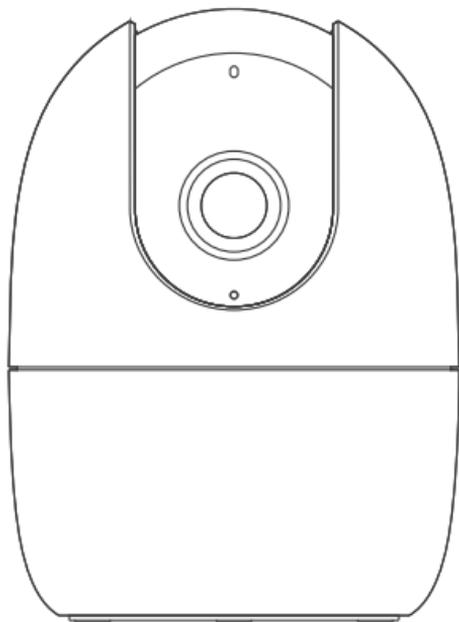
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**Declaration of Conformity CE  
(Only for the product has RF function)**

Hereby, Dahua Technology declares that the radio equipment is compliant with Radio Equipment Directive (RED) 2014/53/EU. The full text of the EU declaration of conformity is available at [www.imoulife.com/declaration-of-conformity](http://www.imoulife.com/declaration-of-conformity)

# Guía de inicio rápido

A1



DE

# Bienvenido

Gracias por elegir IMOU

Nuestra misión es proporcionar productos fáciles de usar para un hogar inteligente. Si tiene problemas usando el producto, por favor diríjase a nuestro equipo de atención al cliente antes de devolver su producto.

Nuestro correo electrónico de servicio:

[service.global@imoulife.com](mailto:service.global@imoulife.com)

Nos comprometemos a contestarle en 24 horas.

Encontrará instrucciones y videos detallados de instalación, preguntas más frecuentes en: [imoulife.com/support/help](https://imoulife.com/support/help)

O escanee este código QR para las páginas de ayuda.



## Contenido del paquete

DE



Cámara x1



Cable de alimentación  
x1



Adaptador de corriente  
x1

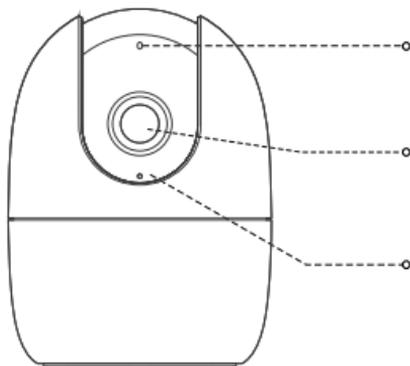


Plantilla de  
posicionamiento x1



Guía de inicio rápido  
x1

## Introducción a la cámara



Indicador LED

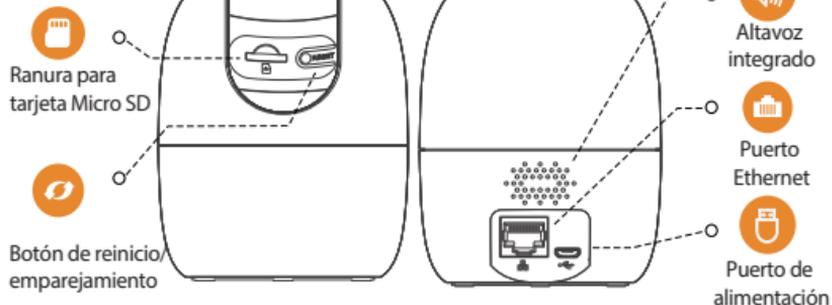


Lente



Micrófono  
integrado

DE

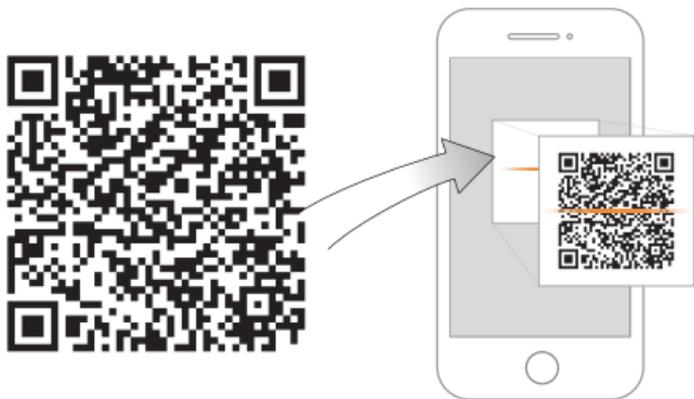


### Nota:

Mantenga pulsado el botón de reinicio/emparejamiento durante 10 segundos para reiniciar la cámara.

### El patrón de los indicadores LED se incluye en la siguiente tabla.

Estado LED	Estado del aparato
APAGADA	<ul style="list-style-type: none"><li>• Apagada/LED apagada</li><li>• Nuevo arranque después del reinicio</li></ul>
Luz roja encendida	<ul style="list-style-type: none"><li>• Arranque</li><li>• Avería del dispositivo</li></ul>
Luz verde parpadeante	<ul style="list-style-type: none"><li>• En espera de la red</li></ul>
Luz verde encendida	<ul style="list-style-type: none"><li>• Funcionando correctamente</li></ul>
Luz derecha parpadeante	<ul style="list-style-type: none"><li>• Fallo de conexión de red</li></ul>
Luz verde y luz roja parpadeando alternativamente	<ul style="list-style-type: none"><li>• Actualización de firmware</li></ul>



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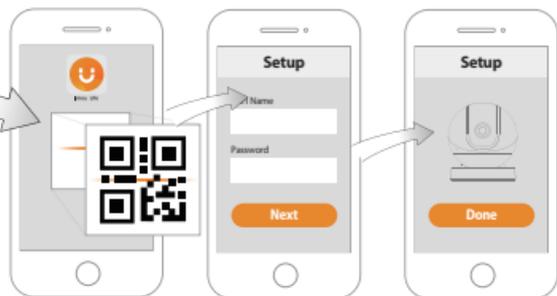
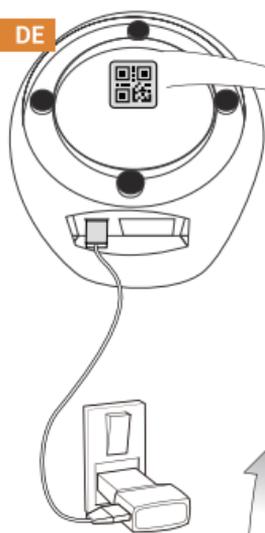


## Consejos

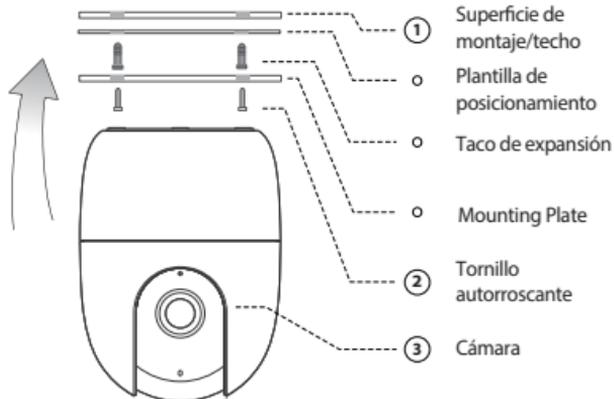


Para garantizar el mejor rendimiento inalámbrico posible, por favor asegúrese de que no hay obstáculos ni interferencias electromagnéticas entre la cámara y el enrutador.

DE



### Montaje en el techo (Opcional)



## Troubleshooting

DE

Problem	Solution
Cannot set up camera	<ul style="list-style-type: none"><li>• Ensure your mobile device and the camera are within range of your Wi-Fi router.</li><li>• Ensure the LED indicator on the camera is flashing green before beginning setup.</li></ul>
The APP says "Failed to configure device network"	<ul style="list-style-type: none"><li>• Reset your Camera and connect it again.</li><li>• Some cameras only support 2.4GHz, while some routers have dual band, 2.4G/5G. Make sure you are connecting 2.4GHz only.</li></ul>
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DE

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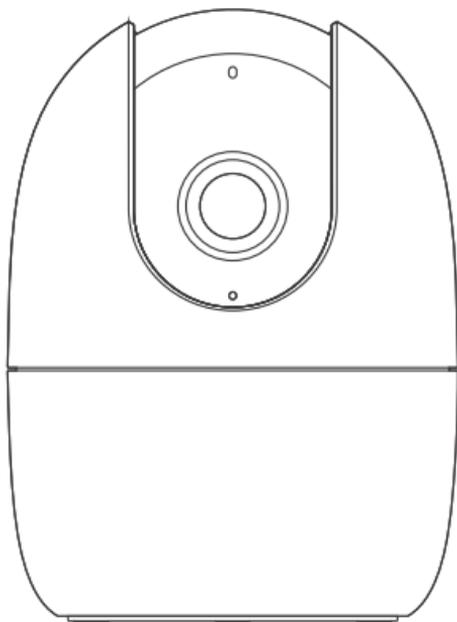
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# Guide de démarrage rapide

FR

A1



## DE Bienvenue

Merci d'avoir choisi IMOU.

Nous nous consacrons à fournir des produits pour la maison intelligente plus faciles à utiliser. Si vous rencontrez des difficultés lors de l'utilisation du produit, veuillez contacter notre équipe technique avant de renvoyer votre produit.

Notre courriel de service : [service.global@imoulife.com](mailto:service.global@imoulife.com)

Nous nous engageons à vous répondre dans les 24 heures.

Des instructions d'installation détaillées et des vidéos, les questions fréquemment posées peuvent être trouvées sur: [imoulife.com/support/help](https://imoulife.com/support/help)

Ou scannez ce code QR pour accéder à la page d'aide.



## Contenu de l'emballage

DE



Caméra x1



Cable de alimentation  
x1



Adaptateur secteur  
x1

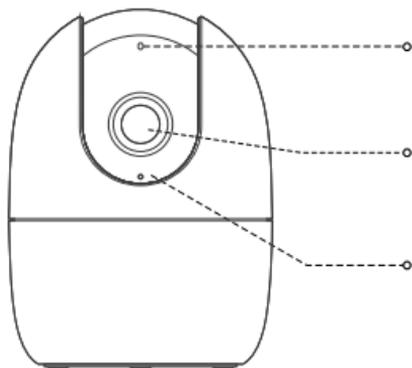


Patron d'installation  
x1



Guide de démarrage rapide  
x1

## Introduction à la caméra



Indicateur  
lumineux

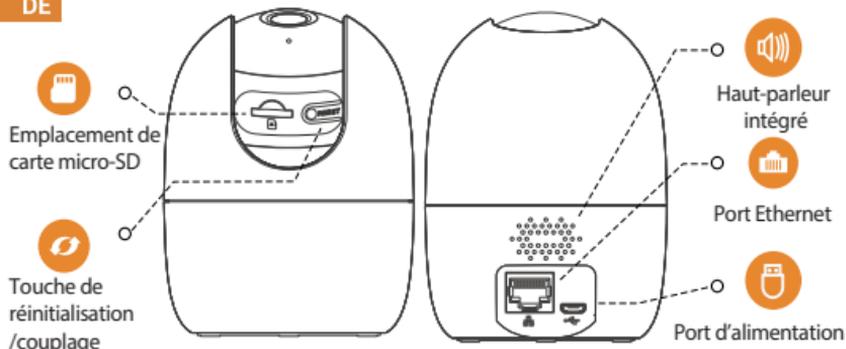


Objectif



Microphone  
intégré

DE

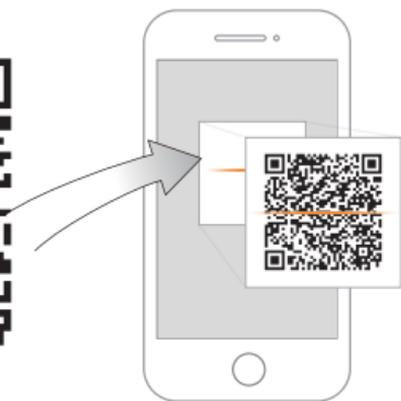


### Remarque:

Appuyez et maintenez la touche de réinitialisation/couplage pendant 10 secondes pour réinitialiser la caméra.

**Le schéma des voyants est inclus dans le tableau suivant.**

Statut du voyant	État de l'appareil
ARRÊT	<ul style="list-style-type: none"><li>• Éteint/Voyant éteint</li><li>• Redémarrage après remise à zéro</li></ul>
Allumé en rouge	<ul style="list-style-type: none"><li>• Amorçage</li><li>• Dysfonctionnement de l'appareil</li></ul>
Clignotant en vert	<ul style="list-style-type: none"><li>• En attente de connexion réseau</li></ul>
Allumé en vert	<ul style="list-style-type: none"><li>• Fonctionnement normal</li></ul>
Clignotement du voyant droit	<ul style="list-style-type: none"><li>• Échec de connexion au réseau</li></ul>
Voyant vert et voyant rouge clignotant en alternance	<ul style="list-style-type: none"><li>• Mise à jour du micrologiciel</li></ul>



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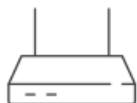
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Windows

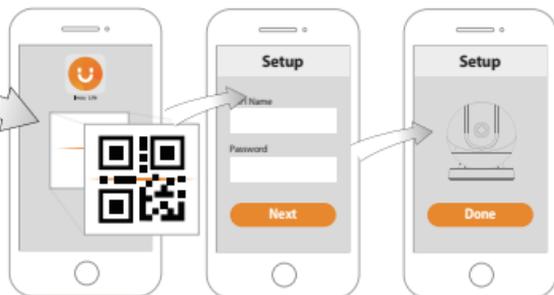
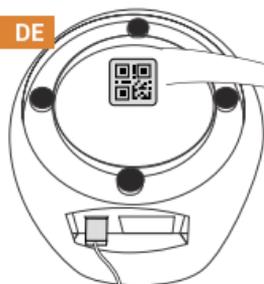


## Conseils

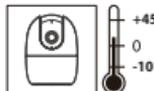
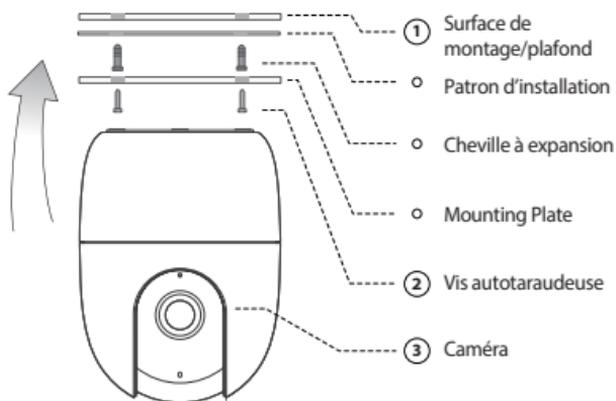


Pour garantir les meilleures performances sans fil possible, veuillez vous assurer qu'il n'y a pas d'obstacles ni d'interférences électromagnétiques entre la caméra et le routeur.

DE



### Montage au plafond (facultatif)



DC  
5V2A

## Troubleshooting

DE

Problem	Solution
Cannot set up camera	<ul style="list-style-type: none"><li>• Ensure your mobile device and the camera are within range of your Wi-Fi router.</li><li>• Ensure the LED indicator on the camera is flashing green before beginning setup.</li></ul>
The APP says "Failed to configure device network"	<ul style="list-style-type: none"><li>• Reset your Camera and connect it again.</li><li>• Some cameras only support 2.4GHz, while some routers have dual band, 2.4G/5G. Make sure you are connecting 2.4GHz only.</li></ul>
The app says "Failed to bind"	<p>The camera is already connected to Wi-Fi, but the router is:</p> <ul style="list-style-type: none"><li>• Not connected to Internet</li><li>• Poor network status</li><li>• The Wi-Fi signal is not stable due to obstacles or electronic interference</li></ul>
No picture / signal	<ul style="list-style-type: none"><li>• Ensure the LED indicator on the camera is flashing steady green. See 'LED Status' section for details if otherwise.</li><li>• Ensure the camera is properly connected to power using the included USB power adapter.</li><li>• Try repositioning the camera, router, or both to improve signal strength.</li></ul>
Picture is not clear	<ul style="list-style-type: none"><li>• Check the camera lens for dirt, dust, spider webs. Clean the lens with a soft, clean cloth.</li><li>• Remove the vinyl cover on the camera lens.</li></ul>
No audio	<ul style="list-style-type: none"><li>• Ensure audio function on camera is turned on.</li><li>• Ensure audio is turned up on viewing device.</li></ul>
Human detection not working	<ul style="list-style-type: none"><li>• Ensure you have enabled "Human Detection" in the Device Settings screen of the Imou LifeApp.</li></ul>
Camera stuck downwards	<ul style="list-style-type: none"><li>• Turn off Camera Shielding in Device Settings on the Imou Life app.</li></ul>
Phone is not reading QR code	<ul style="list-style-type: none"><li>• Clean the camera lens of your Smartphone</li><li>• Ensure that there is enough light on the QR code</li><li>• Don't hold the QR code too close to the camera</li></ul>

DE

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- Low Voltage (LVD) Directive 2014/35/EU.
- Electromagnetic Compatibility (EMC) Directive 2014/30/EU.
- Restrictions of Hazardous Substances (RoHS) Directive 2011/65/EU and its amending Directive (EU) 2015/863.



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**CE-Electromagnetic Compatibility (EMC)**

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**CE-Safety**

This product complies with IEC/EN/UL 60950-1 or IEC/EN/UL 62368-1, Safety of Information Technology Equipment.

**Declaration of Conformity CE**

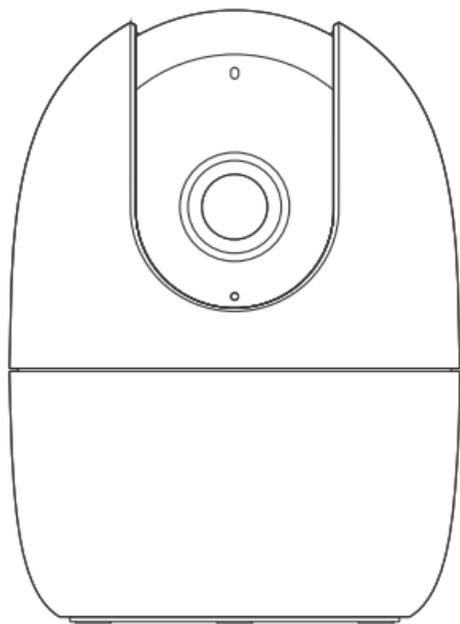
**(Only for the product has RF function)**

Hereby, Dahua Technology declares that the radio equipment is compliant with Radio Equipment Directive (RED) 2014/53/EU. The full text of the EU declaration of conformity is available at [www.imoulife.com/declaration-of-conformity](http://www.imoulife.com/declaration-of-conformity)

# Guida Rapida

A1

IT



DE

# Benvenuti

Grazie per aver scelto IMOU.

Il nostro obiettivo è quello di fornire prodotti per la domotica più facili da utilizzare. In caso di problemi durante l'utilizzo del prodotto, si prega di contattare il nostro team di assistenza prima di restituire il prodotto. La nostra e-mail per il servizio di assistenza: [service.global@imoulife.com](mailto:service.global@imoulife.com)

Promettiamo di rispondere entro 24 ore.

Istruzioni dettagliate per l'installazione e video, domande frequenti sono disponibili all'indirizzo: [imoulife.com/support/help](https://imoulife.com/support/help)

Oppure scansiona questo codice QR per la pagina di aiuto.



## Contenuto della confezione

DE



Telecamera x1



Cavo di alimentazione  
x1



Adattatore  
x1

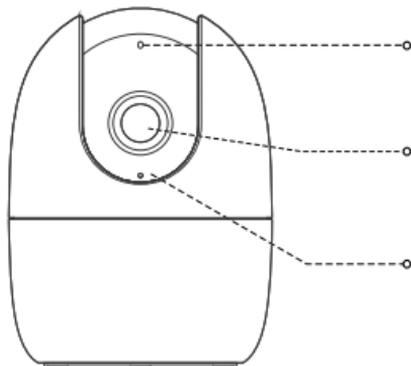


Dima di posizionamento  
x1



Guida introduttiva  
x1

## Introduzione alla telecamera

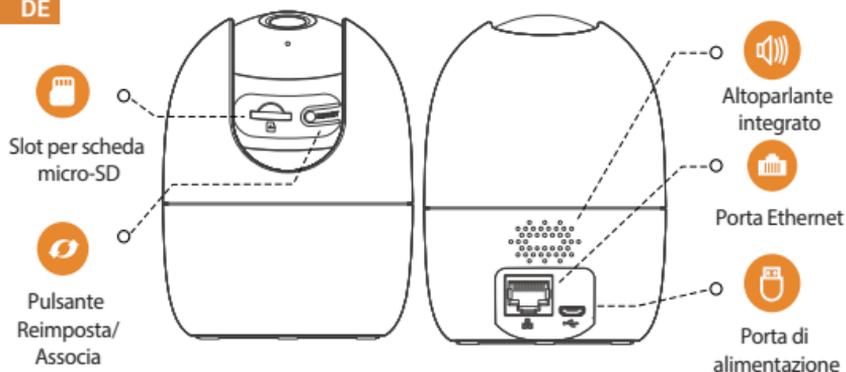


 Indicatore LED

 Obiettivo

 Microfono  
integrato

DE

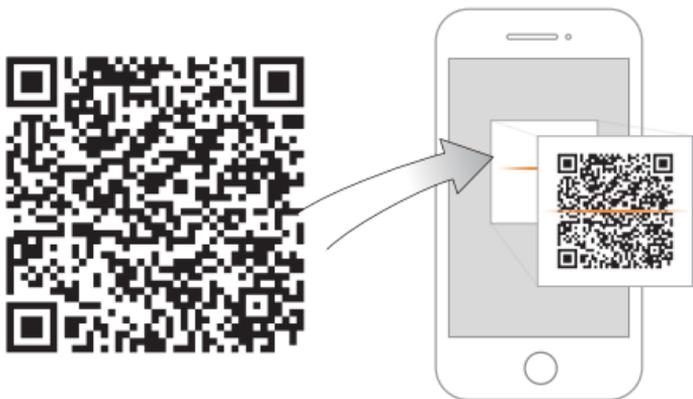


### Nota:

Tenere premuto per 10 secondi il pulsante Reimposta/Associa per reimpostare la telecamera.

**Gli indicatori LED sono descritti nella tabella seguente.**

Stato LED	Stato dispositivo
SPENTO	<ul style="list-style-type: none"><li>• Spento/LED spento</li><li>• Riavvio dopo il ripristino</li></ul>
Luce rossa accesa	<ul style="list-style-type: none"><li>• Avvio</li><li>• Malfunzionamento del dispositivo</li></ul>
Luce verde lampeggiante	<ul style="list-style-type: none"><li>• In attesa di rete</li></ul>
Luce verde accesa	<ul style="list-style-type: none"><li>• Funzionamento normale</li></ul>
Luce rossa lampeggiante	<ul style="list-style-type: none"><li>• Connessione di rete non riuscita</li></ul>
La luce verde e quella rossa lampeggiano in alternanza	<ul style="list-style-type: none"><li>• Aggiornamento del firmware</li></ul>



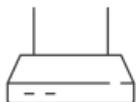
Imou Life

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Windows



## Suggerimenti

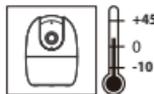
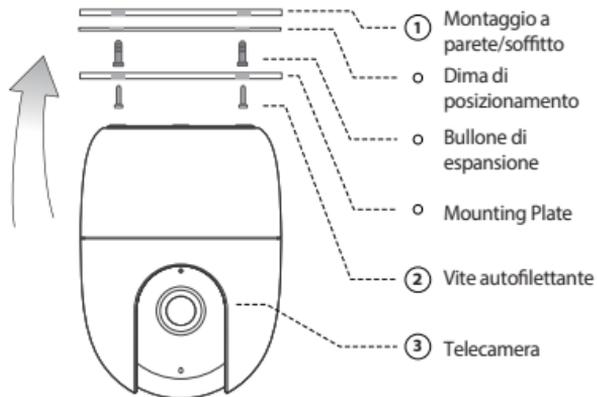


Per garantire le migliori prestazioni wireless possibili, assicurarsi che non ci siano ostacoli e interferenze elettromagnetiche tra la telecamera e il router.

DE



### Montaggio a soffitto (opzionale)



DC  
5V2A

## Troubleshooting

**DE**

<b>Problem</b>	<b>Solution</b>
Cannot set up camera	<ul style="list-style-type: none"><li>• Ensure your mobile device and the camera are within range of your Wi-Fi router.</li><li>• Ensure the LED indicator on the camera is flashing green before beginning setup.</li></ul>
The APP says "Failed to configure device network"	<ul style="list-style-type: none"><li>• Reset your Camera and connect it again.</li><li>• Some cameras only support 2.4GHz, while some routers have dual band, 2.4G/5G. Make sure you are connecting 2.4GHz only.</li></ul>
The app says "Failed to bind"	<p>The camera is already connected to Wi-Fi, but the router is:</p> <ul style="list-style-type: none"><li>• Not connected to Internet</li><li>• Poor network status</li><li>• The Wi-Fi signal is not stable due to obstacles or electronic interference</li></ul>
No picture / signal	<ul style="list-style-type: none"><li>• Ensure the LED indicator on the camera is flashing steady green. See 'LED Status' section for details if otherwise.</li><li>• Ensure the camera is properly connected to power using the included USB power adapter.</li><li>• Try repositioning the camera, router, or both to improve signal strength.</li></ul>
Picture is not clear	<ul style="list-style-type: none"><li>• Check the camera lens for dirt, dust, spider webs. Clean the lens with a soft, clean cloth.</li><li>• Remove the vinyl cover on the camera lens.</li></ul>
No audio	<ul style="list-style-type: none"><li>• Ensure audio function on camera is turned on.</li><li>• Ensure audio is turned up on viewing device.</li></ul>
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**Declaration of Conformity CE****(Only for the product has RF function)**

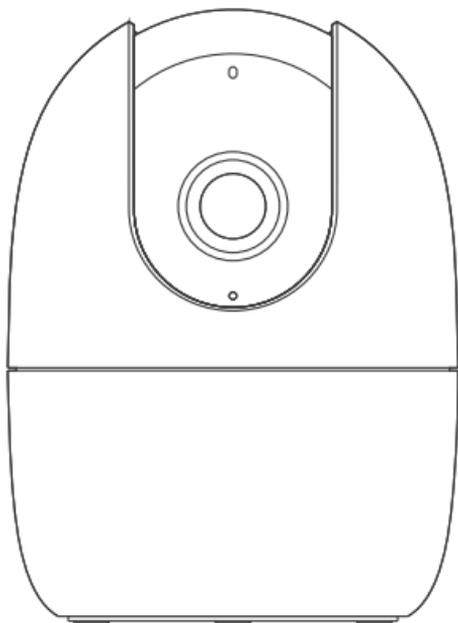
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# Snelstartgids

A1

NL



[www.imoulife.com](http://www.imoulife.com)

DE

# Welkom

Bedankt dat u voor Imou heeft gekozen.

Onze toewijding is om u eenvoudige Smart Home producten te bieden. Als u problemen ervaart met het gebruik van uw product, neem dan eerst contact op met onze service team: [service.global@imoulife.com](mailto:service.global@imoulife.com)

Gedetailleerde installatie-instructies en video's, veelgestelde vragen zijn te vinden op: [imoulife.com/support/help](https://imoulife.com/support/help)  
Of scan deze QR-code naar de helppagina.



## Inhoud verpakking

DE



Camera x1



Netsnoer  
x1



Spanningsadapter  
x1

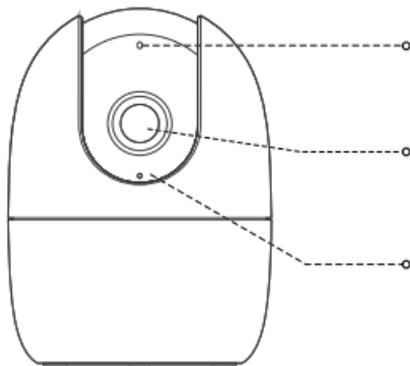


Kaart installatiepositie  
x1



Snelstarhandleiding  
x1

## Introductie camera



LED

Led-indicator

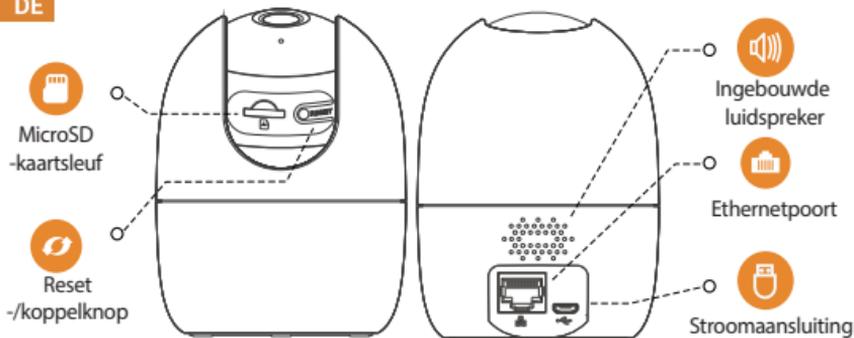


Lens



Ingebouwde  
microfoon

DE

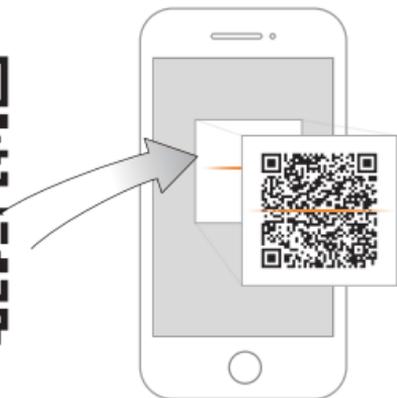


### Opmerking:

Druk de reset-/koppelknop 10 seconden in om de camera te resetten.

### Het patroon van led-indicatoren wordt weergegeven in de volgende tabel.

Ledstatus	Apparaatstatus
UIT	<ul style="list-style-type: none"><li>• Uitgeschakeld/led uit</li><li>• Opnieuw opstarten na reset</li></ul>
Rood lampje aan	<ul style="list-style-type: none"><li>• bezig met opstarten</li><li>• Storing van het apparaat</li></ul>
Groen lampje knippert	<ul style="list-style-type: none"><li>• Wachten op netwerk</li></ul>
Groen lampje aan	<ul style="list-style-type: none"><li>• Werkt zoals dat moet</li></ul>
Rood lampje knippert	<ul style="list-style-type: none"><li>• Netwerkverbinding mislukt</li></ul>
Groen lampje en rood lampje knipperen afwisselend	<ul style="list-style-type: none"><li>• Bijwerken firmware</li></ul>



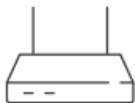
Imou Life

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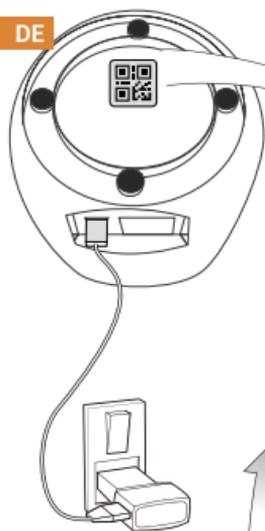


## Tips

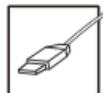
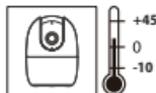
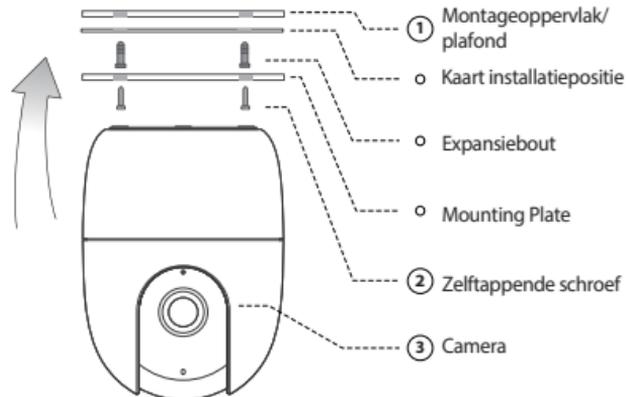


Zorg voor de best mogelijke draadloze prestatie dat er geen obstakels en elektromagnetische interferentie tussen de camera en router aanwezig zijn.

DE



### Plafondbevestiging (optioneel)



## Troubleshooting

DE

Problem	Solution
Cannot set up camera	<ul style="list-style-type: none"><li>• Ensure your mobile device and the camera are within range of your Wi-Fi router.</li><li>• Ensure the LED indicator on the camera is flashing green before beginning setup.</li></ul>
The APP says "Failed to configure device network"	<ul style="list-style-type: none"><li>• Reset your Camera and connect it again.</li><li>• Some cameras only support 2.4GHz, while some routers have dual band, 2.4G/5G. Make sure you are connecting 2.4GHz only.</li></ul>
The app says "Failed to bind"	<p>The camera is already connected to Wi-Fi, but the router is:</p> <ul style="list-style-type: none"><li>• Not connected to Internet</li><li>• Poor network status</li><li>• The Wi-Fi signal is not stable due to obstacles or electronic interference</li></ul>
No picture / signal	<ul style="list-style-type: none"><li>• Ensure the LED indicator on the camera is flashing steady green. See 'LED Status' section for details if otherwise.</li><li>• Ensure the camera is properly connected to power using the included USB power adapter.</li><li>• Try repositioning the camera, router, or both to improve signal strength.</li></ul>
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(Only for the product has RF function)**

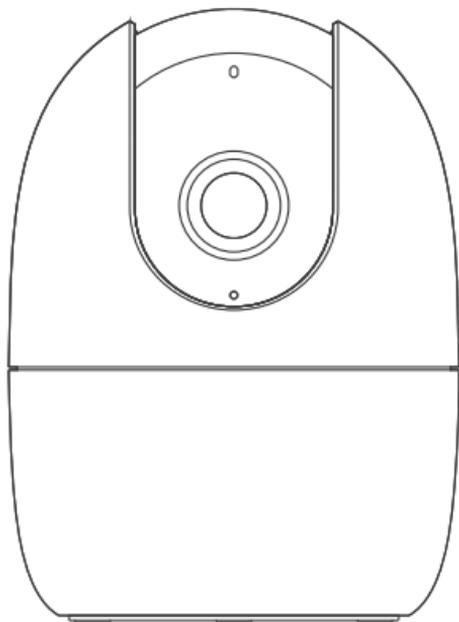
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# Guia rápido

## Ranger 2

PT



[www.imoulife.com](http://www.imoulife.com)

# Bem-vindo

Obrigado por escolher a IMOU.

Estamos empenhados em fornecer produtos inteligentes e

PT

simplificados para o lar. Se tiver problemas ao utilizar o produto, contacte a nossa equipa de assistência antes de devolver o produto.

O nosso e-mail de assistência: [service.az@imoulife.com](mailto:service.az@imoulife.com) Prometemos responder no prazo de 24 horas.

Instruções e vídeos de instalação detalhados, perguntas freqüentes podem ser encontradas em: [imoulife.com/support/help](https://imoulife.com/support/help)

Ou digitalize este código QR para a página de ajuda.



## Conteúdo da embalagem

DE



Câmara  
x1



Cabo de alimentação  
x1



Adaptador  
x1

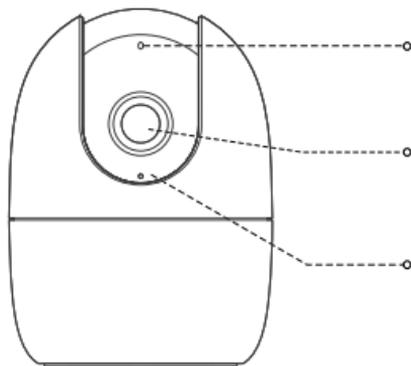


Mapa de posicionamento  
x1



Guia de Início Rápido  
x1

## Apresentação da câmara

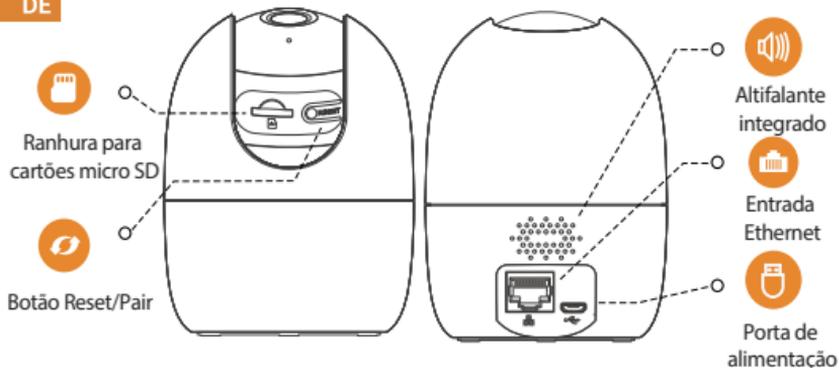


 Indicador LED

 Objetiva

 Microfone integrado

DE

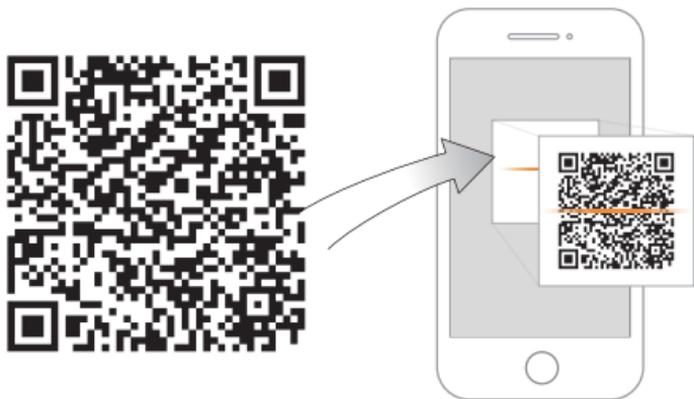


### Nota:

Prima sem soltar o botão Reset/Pair durante 10 segundos para repor a câmara.

### O padrão dos indicadores LED está incluído na tabela seguinte.

Estado do LED	Estado do dispositivo
DESLIGADO	<ul style="list-style-type: none"><li>• Desligado/LED desligado</li><li>• Reiniciar após a reposição</li></ul>
Luz vermelha acesa	<ul style="list-style-type: none"><li>• Arranque</li><li>• Avaria do dispositivo</li></ul>
Luz verde intermitente	<ul style="list-style-type: none"><li>• À espera da rede</li></ul>
Luz verde acesa	<ul style="list-style-type: none"><li>• A funcionar corretamente</li></ul>
Luz vermelha intermitente	<ul style="list-style-type: none"><li>• Ligação à rede falhou</li></ul>
Luz verde e luz vermelha intermitentes alternadamente	<ul style="list-style-type: none"><li>• Atualização do firmware</li></ul>



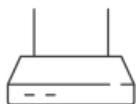
Imou Life

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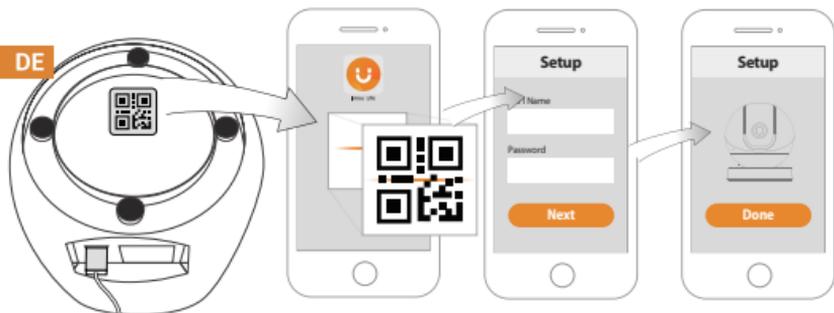


## Dicas

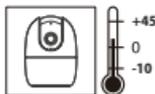
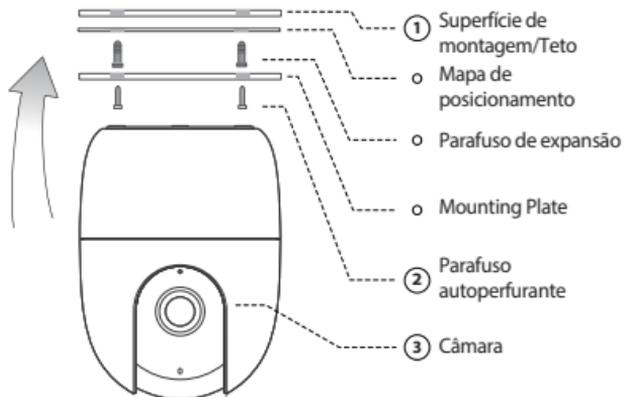


Para assegurar o melhor desempenho possível do sistema sem fios, certifique-se de que não existem obstáculos e interferência eletromagnética entre a câmara e o router.

DE



### Montagem no teto (Opcional)



DC  
5V2A

## Troubleshooting

**DE**

Problem	Solution
Cannot set up camera	<ul style="list-style-type: none"><li>• Ensure your mobile device and the camera are within range of your Wi-Fi router.</li><li>• Ensure the LED indicator on the camera is flashing green before beginning setup.</li></ul>
The APP says "Failed to configure device network"	<ul style="list-style-type: none"><li>• Reset your Camera and connect it again.</li><li>• Some cameras only support 2.4GHz, while some routers have dual band, 2.4G/5G. Make sure you are connecting 2.4GHz only.</li></ul>
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No picture / signal	<ul style="list-style-type: none"><li>• Ensure the LED indicator on the camera is flashing steady green. See 'LED Status' section for details if otherwise.</li><li>• Ensure the camera is properly connected to power using the included USB power adapter.</li><li>• Try repositioning the camera, router, or both to improve signal strength.</li></ul>
Picture is not clear	<ul style="list-style-type: none"><li>• Check the camera lens for dirt, dust, spider webs. Clean the lens with a soft, clean cloth.</li><li>• Remove the vinyl cover on the camera lens.</li></ul>
No audio	<ul style="list-style-type: none"><li>• Ensure audio function on camera is turned on.</li><li>• Ensure audio is turned up on viewing device.</li></ul>
Human detection not working	<ul style="list-style-type: none"><li>• Ensure you have enabled "Human Detection" in the Device Settings screen of the Imou LifeApp.</li></ul>
Camera stuck downwards	<ul style="list-style-type: none"><li>• Turn off Camera Shielding in Device Settings on the Imou Life app.</li></ul>
Phone is not reading QR code	<ul style="list-style-type: none"><li>• Clean the camera lens of your Smartphone</li><li>• Ensure that there is enough light on the QR code</li><li>• Don't hold the QR code too close to the camera</li></ul>

DE

**This product complies with the applicable CE marking directives and standards:**



- Low Voltage (LVD) Directive 2014/35/EU.
- Electromagnetic Compatibility (EMC) Directive 2014/30/EU.
- Restrictions of Hazardous Substances (RoHS) Directive 2011/65/EU and its amending Directive (EU) 2015/863.

A copy of the original declaration of conformity may be obtained from Dahua Technology. The most up to date copy of the signed EU Declaration of Conformity (DoC) can be found [www.imoulife.com/declaration-of-conformity](http://www.imoulife.com/declaration-of-conformity)

**CE-Electromagnetic Compatibility (EMC)**

This digital equipment is compliant with Class B according to EN 55032.

**CE-Safety**

This product complies with IEC/EN/UL 60950-1 or IEC/EN/UL 62368-1, Safety of Information Technology Equipment.

**Declaration of Conformity CE  
(Only for the product has RF function)**

Hereby, Dahua Technology declares that the radio equipment is compliant with Radio Equipment Directive (RED) 2014/53/EU. The full text of the EU declaration of conformity is available at [www.imoulife.com/declaration-of-conformity](http://www.imoulife.com/declaration-of-conformity)